



6<sup>th</sup> July 21

Dear Parents/Carers

## **Name Change – SIMS Pay**

The system you use to make payments to school is changing names, however the process for parents will remain the same. From 26th July SIMS Pay will be known as Pay360 Education Payments.

The way you make payments will remain the same - you'll just notice a different logo (Pay360 by Capita) on the login page and in the portal.

The link to log in will be updated to [pay360educationpayments.com](https://pay360educationpayments.com)

When you make a payment, you'll notice the details on your card statement will show as 'Pay360 \*Diss High' (rather than 'Capita \*Diss High').

We would recommend that you add the new email address [noreply@pay360educationpayments.com](mailto:noreply@pay360educationpayments.com) to your contacts/whitelist to ensure the emails are not marked as spam.

Please note that SIMS Pay will be unavailable for use on Saturday 10<sup>th</sup> July between 9am and 5pm, due to system maintenance.

If you have any problems logging into Pay360 Education Payments or require an invitation code to enable set up please email [enquiries.sims@disshigh.co.uk](mailto:enquiries.sims@disshigh.co.uk).

Yours faithfully

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